



TUOLUMNE UTILITIES DISTRICT

18885 NUGGET BLVD • SONORA, CA 95370
(209) 532-5536 • Fax (209) 536-6485
www.tudwater.com

DIRECTORS
Barbara Balen
Robert M. Behee
Joseph Day, PhD
Ralph Retherford, MD
Delbert Rotelli

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Contact: Lisa Westbrook
Customer Service Supervisor, TUD
(209) 532-5536, x501

TUOLUMNE UTILITIES DISTRICT LAUNCHES INTERNET SURVEY Customers Asked to Comment on TUD Communications

SONORA, CA: The Tuolumne Utilities District (TUD) is using the internet to reach out to its customers as part of its commitment to improving communications with rate payers. The online survey is being sent to more than 1,500 customers currently in the District's email database but all customers are encouraged to participate.

"We believe our customers want and need to know what it is we do and how we do it," said TUD General Manager Pete Kampa. "This is a very cost effective way to find out the best ways to communicate to them the information they want."

The survey takes just minutes to complete. Customers not in the database who would like to participate may do so by sending an email with their name, email and service address to customersvc@tuolumneutilities.com. Information gathered in the survey will be used in the development of a comprehensive communication plan aimed at educating rate payers about District operations, finances, programs and initiatives. TUD plans on conducting additional surveys in the months ahead regarding topics of interest to its customers.

About TUD:

The Tuolumne Utilities District serves over 44,000 Tuolumne County residents. The District currently owns and operates 14 water treatment plants, 70 treated water storage tanks, two wastewater treatment plants, approximately 57 miles of open ditches and 296 miles of treated water pipeline.